



## DORATHY UBIAM, CDMP

Certified Data Management Professional | Public Health Analyst | Cut High Balance A/R by 35%, Improved Workflow Efficiency 25%, and Strengthened **Denial Prevention Across a \$400M+ Skilled Nursing Network**

Some leaders chase claims; I chase clean claims and I'm a Certified Data Management Professional.

It's a line Dorathy Ubiyam delivers with a smile but behind the joke is a career built on turning chaotic healthcare operations into predictable, compliant, high performing engines.

Dorathy is a Director and Doctorate prepared healthcare administrator who has led front line teams across skilled nursing and health technology environments to reduce high balance A/R, tighten compliance, and improve end-to-end workflow efficiency.

At Autumn Lake Healthcare, I helped optimize a multi facility skilled nursing network cutting outstanding high balance accounts receivable by 35% and improving operational efficiency by 25% through structured process mapping, payer driven requirements gathering, and disciplined execution.

### **A passion for Data Compliance & Leadership Strategy**

Supported enterprise data governance initiatives using DAMA principles and governance best practices. Developed business glossaries, data dictionaries, and standardized definitions across functional areas. Assisted with metadata documentation to improve data discoverability and business understanding. Participated in data quality assessments by identifying issues and supporting remediation. Collaborated with stakeholders to define critical data elements and data ownership. Documented governance processes, policies, and data standards.

Dorathy combines this operational experience with deep exposure to healthcare data, payer rules, and regulatory frameworks (HIPAA, CMS, Medicare & Medicaid requirements).

Data Governance and  
Data Management  
professional

### HIGHLIGHTED SKILLS

Achived CDMP certification for policy writing.

Medical Regulation Expert (HIPAA, CMS, Medicare & Medicaid)

Reduced outstanding accounts receivable by 35%

Lead 250 person Nursing Home Long Term Care Facility that included payroll, scheduling, remediation.

### WEBSITE

[dorathyubiam.com](http://dorathyubiam.com)

### ACADEMICS

- **DOCTOR OF HEALTHCARE ADMINISTRATION (DHA)** | WALDEN UNIVERSITY | 2025
- **MASTER OF SCIENCE, HEALTH SERVICES ADMINISTRATION** | STRAYER UNIVERSITY | 2021
- **BACHELOR OF SCIENCE, POLICY STUDIES & ADMINISTRATION** | UNIVERSITY OF CALABAR, NIGERIA | 2008

## PROFESSIONAL & PERSONAL HIGHLIGHTS

Outside of her day-to-day leadership responsibilities, Dorathy is investing heavily in her professional brand and social capital building a stronger digital footprint, sharing her expertise with peers, and mentoring emerging healthcare leaders.

As she continues writing her book and expanding her publications portfolio, she aims to be not only a high impact operator inside healthcare organizations, but also a visible voice shaping how the industry thinks about patient safety, compliance, and administrative leadership in the years ahead.

Dorathy serves as HR/Business Office Director at Autumn Lake Healthcare while also contributing as a Medical Assistant Coaching Students at the Metropolitan Institute of Health & Technology. She continues to strengthen her technical toolkit—bringing exposure to SQL and healthcare data tools alongside her EMR, billing, and reimbursement experience—to stay ahead of the analytics demands in the healthcare industry.

Throughout her career, Dorathy has been trusted as a “mover and shaker” who can:

- Build and lead cross functional teams in high stakes, regulated environments.
- Translate payer, regulator, and corporate requirements into clear workflows and measurable KPIs.
- Communicate with Director of Nursing's, RNs, LPNs and residents, and front-line staff in a way that aligns everyone around patient care and financial sustainability.